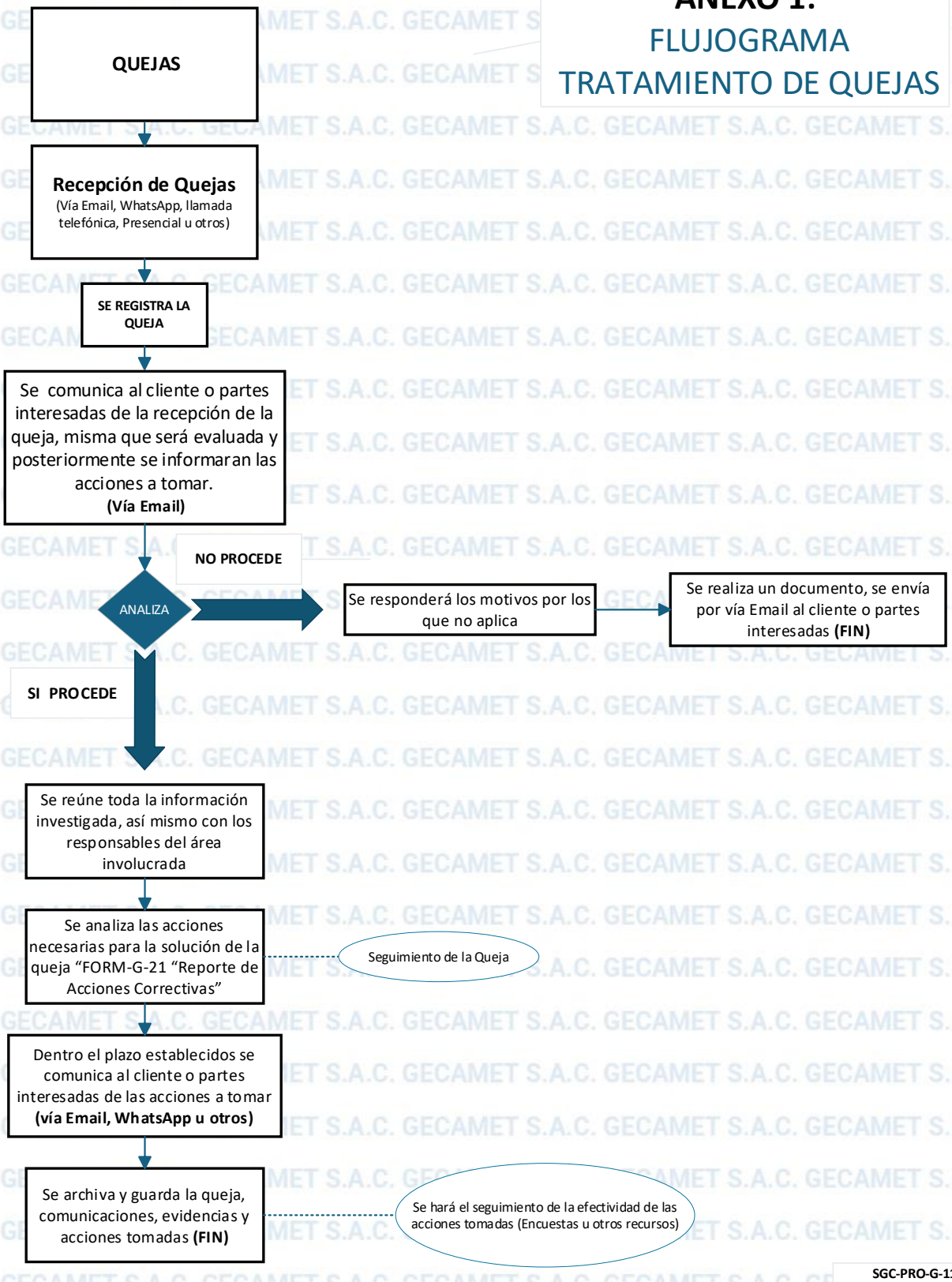
ANEXO 1:
FLUJOGRAMA TRATAMIENTO DE QUEJAS



SGC-PRO-G-11
1era Versión
Marzo 2025

GECAMET S.A.C.